

THE PROMENDO APPROACH TO PROJECT MANAGEMENT

Companies are recognising the importance of project management disciplines in running their software engineering and other business projects. Typically these disciplines are provided by skilled project managers who work extremely hard to meet deadlines and budgets, project after project.

The use of skilled project managers can lead to project success but this is often not guaranteed - the key to repeated project success and minimisation of risk is the adoption of disciplined project management processes.

REPEATABILITY - THE PROCESS APPROACH

Promendo has developed an innovative Body of Knowledge that encapsulates the concepts of the Software Engineering Institutes' Capability Maturity Model Integration® (CMMI) together with the world's best project management practices.

Our approach is unique in that it offers customers an approach that can ensure repeatable project success, removing the reliance on heroic project managers.

THE BODY OF KNOWLEDGE

Promendo has invested heavily in the Body of Knowledge to offer disciplines, methods and practices that are described as individual process areas such as:

- Change Management
- Risk Management
- Project Planning
- Issue Management
- Estimating
- Project Monitoring and Control

Each process area contains a comprehensive distillation of our knowledge and experiences, and is defined in terms of:

- Purpose definition
- Detailed practices
- Guidelines
- Goals
- Work products
- Document Templates

Additionally, each area offers practical considerations to guide our customers and practitioners in the application of that process, which consist of:

- Overall considerations in applying that process area
- Schedule considerations when estimating the effort involved in adhering to that process area

- Resource skill level requirements
- Considerations on the use of appropriate tools
- Number of resources to use
- An indication of the risk to the project if that process area is not utilised

DEMONSTRATED BENEFITS

Customers utilising the resources of Promendo's Process and Project Management Competency can realise savings in time and money and reductions in risk through a process-oriented approach covering all aspects of project management.

Promendo offers processes with a proven track record in assisting projects in both large and small companies to meet their budget and time constraints, to operate with less risk and to satisfy all stakeholders requirements.

The use of these best practice project planning and monitoring processes puts the control of projects back into the hands of the project manager. Evidence of project stability and ability to meet commitments can easily be produced at all stages of the project lifecycle to satisfy the needs of senior management, customers and stakeholders.

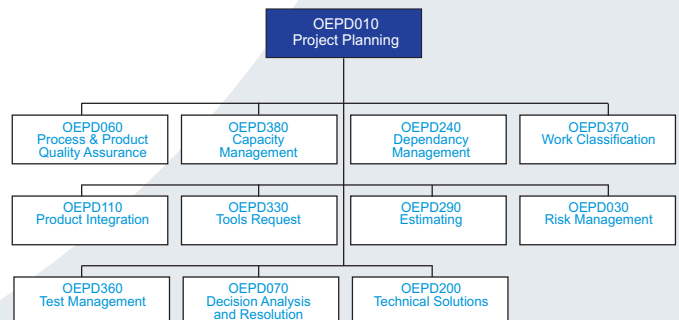
These processes can be used for software engineering or any business project that requires the effective management of resources, minimisation of risk and commitment to deadlines.

ENHANCED CONTROL

The Body of Knowledge consists of processes aligned to the process areas defined in CMMI. This results in a comprehensive and complete description of all project management disciplines, together with suggested practices, templates and tools.

Adherence to these processes provides a 'voice' to the project team that can be heard by all stakeholders to ensure the effective management and control of the project, leading to project success.

For example, the Project Planning process area covers many disciplines such as estimating, dependency management, risk management, work classification, schedule management and cost management. It is through the application of these disciplines that projects can build a platform for success.



IMPROVED CAPABILITY

Promendo offers training services to those project managers and teams attempting to bring about improvements in their projects.

Our experienced staff can assist with advice and training targeted to each project manager's problem area, delivered in a timeframe and format that suits you.

Training and advice can range from organisational process improvements through to specific problem areas such as cost management or risk management.

OUR SERVICES

Through Promendo's Process and Project Management Competency, customers can benefit from our project management and process experience. If your company suffers from any of the following symptoms, Promendo can help:

- Projects struggling to meet their time or budget commitments
- Difficulties in establishing at any point in the project the amount of work remaining
- Project team is unsure of the overall focus and direction of the project
- Constant change to requirements resulting in project cost blowouts and schedule slippages
- Actual project activities deviating significantly from the original project plan
- Customer expectations of the solution differing from the Project teams

These symptoms can be addressed through the provision of solid disciplines in cost management, schedule management, scope management, change management, project tracking & reporting and estimation.

To assist your organisation get its projects back on track and under control, Promendo offers services in the following areas:

- Provision of quality process focused, experienced Project Managers and Team Leaders, proficient in project scheduling, reporting, tracking and management



- Project Management Consulting Services such as
 - o Project Health Assessments
 - o Project Start-up and Project Monitoring & Control support
 - o Risk Management
 - o Issue Management
 - o Change Management
- Project Rescue Services
- Customised Project Management Solutions:
 - o Tools to augment your existing project management suite of applications
 - o Templates
 - o Guidelines
 - o Procedures
- Organisational Process Improvement Consulting
 - o Improvement Approaches
 - o Organisational Assessment (based on CMMI)

OUR EXPERIENCE

Promendo staff have experience in implementing and adhering to CMM practices, through personal experiences in migrating from CMM Level 1 to CMM Level 5 certification. These experiences are offered to our customers to assist with their implementation of a disciplined, process-oriented approach to project management.

Additionally, our project managers have worked in the industry for over 15 years, across large and small projects, some which have been successful and some which have had challenges. This knowledge has been incorporated into the Body of Knowledge so that our customers can benefit from our experiences without going through the same pain.

Promendo

23 O'Keefe Street,
Buranda Qld 4102

Tel: +61 (7) 3891 6700
Fax: +61 (7) 3891 6780

Email: Alistair.read@promendo.com
Web: www.promendo.com