

Business Process Modelling

COURSE OUTCOMES

Upon completing this course, attendees will be able to:

- Create basic industry-standard business process models, complete with standard documentation
- Understand how to find the structure of a process from unstructured business information
- Create workflow models that communicate business process with business audiences
- Perform key functions in an improvement project, such as a peer review and process validation
- Improve the quality and validity of process models
- Understand how to add systems requirement detail to process models while staying focused on business perspectives

WHO SHOULD ATTEND?

This course is for business analysts, process analyst, process owners, project managers, managers, and others who need to understand, create and use business process models.

It will help business modellers work more rapidly, more concisely, and communicate better with business audiences. The course is highly relevant to any professional interested in achieving the best outcomes for process improvement projects.

The course assumes no previous experience. However it is a perfect next step for business analysts who have attended Promendo's Fundamentals of Business Analysis course.

PUBLIC COURSES

We offer public courses in Brisbane, Sydney, Melbourne and Perth on a regular schedule. Browse the online Training Calendar or download the printable calendar at www.promendo.com

IN-HOUSE TRAINING

Courses can be delivered at your business location, or at an off-site venue of your choice, for groups of four or more participants. Our consultation prior to delivery identifies your concerns and ensures a focus that is specific to your organisation.

**A course for
Business Analysts to
provide solid skills in
creating business
process models and
related documentation
according to industry
best practice.**

COURSE CONTENT

Course material and activities are organised into the following modules.

Process Model Basics

Learn the practical functions that process models fulfill. Learn the common notation and rules behind drawing process models.

Defining Processes

Learn proven steps for starting with unstructured business knowledge and rapidly creating valid models of business processes.

Communicating with Models

Process models need to communicate business knowledge. We cover powerful principles that can be applied to make models accessible to any business audience.

Refining Models

Productive and effective process modelling is a skill. Improve your skill level by using variety of important techniques, with hands-on practice.

Documenting Activities

A look at the detail that is attached to process models such as strategic objectives, performance measurement, data requirements, and cost, as well as how this knowledge can be structured and presented.

Evaluating Process Models

Learn best practice techniques for validating and reviewing process models for completeness, correctness, and quality.

WHY PROMENDO?

Promendo's courses focus on business needs rather than taking a purely technical approach. We concentrate on delivering business outcomes, using tips and techniques that work. Our courses are hands-on, with practical examples and worked case studies. Promendo instructors are experienced business consulting practitioners with experience across a broad range of industries.

Promendo is an endorsed education provider of IIBA®. The Business Process Modelling course is an IIBA® endorsed course. This course is aligned with *Business Analysis Body of Knowledge® (BABOK®)* version 2.0. Course graduates receive 15 PDU's (personal development units) toward the IIBA® Certified Business Analysis Professional™ (CBAP®) qualification.

WHAT PEOPLE HAVE SAID ABOUT OUR TRAINING

'It was the first time I've seen an overall process for BA work and it was put into the context of where it fits into a project...very good, really spot on.'

'I now have the confidence to address my company's business processes from the top down. This will be an invaluable resource for the business as we implement our business strategies for the next year. I would recommend the course to other business professionals - regardless of whether you have an analytical background or not.'

Request a registration form at

www.promendo.com

Contact the Promendo Training Team on **1300 654 676**.

Email **training@promendo.com** to receive prompt assistance with queries about schedule and availability.