

# 2010 Course Calendar

Committed and skilled staff are vital for enterprises to achieve their objectives. In the fast moving business environment, staff who can think, take initiative and apply appropriate skills will enable enterprises to succeed.

**Promendo Training** is dedicated to building those skills.

**Promendo** has been a leader in providing guidance and leadership in Enterprise Architecture and Business Engineering since 1990.

Promendo is a quality provider of consultancy and training services in enterprise architecture, business strategy, business improvement, project management as well as business analysis and business modelling.

Promendo took a fresh look at what the business community was looking for in terms of developing people with the skills to work "on the business".

While there are a number of organisations working to improve the way they deliver value to their customers, Promendo found that there was little offered in terms of business-focused, rather than IT specific, training offered to people involved in business improvement work.

A new range of innovative training products were introduced that have proven very successful in meeting the need faced by new and established practitioners. The response has in fact been overwhelming!

**Our Approach** Our training is facilitated by people with hands-on experience in the business improvement industry. Activities and games are included to encourage experiential learning and exercise of the skills and principles that are communicated. Any of the courses can also be delivered "in-house" with specific tailoring where required.

**Customers** place a high value on our training and participants have included representatives of the following organisations:

- |                        |                           |                         |                         |
|------------------------|---------------------------|-------------------------|-------------------------|
| ◆ Ernst & Young        | ◆ AGL                     | ◆ MYOB                  | ◆ ING                   |
| ◆ QLD Transport        | ◆ Clearview               | ◆ Western Power         | ◆ Department of Defence |
| ◆ Leighton Contractors | ◆ Ergon Energy            | ◆ QSuper                | ◆ John Deere Ltd        |
| ◆ AQIS                 | ◆ National Australia Bank | ◆ Brisbane City Council | ◆ HWE Mining            |
| ◆ QLD Dept Of Housing  | ◆ Goldman Sachs JB Were   | ◆ QLD Health            | ◆ Ticketek              |
| ◆ ATO                  | ◆ QBE                     | ◆ QLD Police            | ◆ Aventeos              |
| ◆ Coles Myer           | ◆ Runge Limited           | ◆ Members Equity Bank   | ◆ MLC                   |

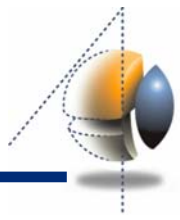
## Training that delivers What attendees say about our training

*'It was the first time I've seen an overall process for BA work and it was put into the context of where it fits into a project...very good....really spot on'*

Business Analyst - Leading Council

*'I now have the confidence to address my company's business processes from the top down. .... This will be an invaluable resource for the business as we implement our business strategies for the next year. I would recommend the course to other business professionals - regardless of whether you have an analytical background or not'*

Internal Consultant - Major Multinational



## 2010 Promendo Course Calendar

January							February							March							April						
M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S
				1	2	3	1	2	3	4	5	6	7	1	2	3	4	5	6	7	29	30	31	1	2	3	4
4	5	6	7	8	9	10	8	9	10	11	12	13	14	8	9	10	11	12	13	14	5	6	7	8	9	10	11
11	12	13	14	15	16	17	15	16	17	18	19	20	21	15	16	17	18	19	20	21	12	13	14	15	16	17	18
18	19	20	21	22	23	24	22	23	24	25	26	27	28	22	23	24	25	26	27	28	19	20	21	22	23	24	25
25	26	27	28	29	30	31	1	2	3	4	5	6	7	29	30	31	1	2	3	4	26	27	28	29	30	1	2
May							June							July							August						
M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S
26	27	28	29	30	1	2	31	1	2	3	4	5	6	28	29	30	1	2	3	4	26	27	28	29	30	31	1
3	4	5	6	7	8	9	7	8	9	10	11	12	13	5	6	7	8	9	10	11	2	3	4	5	6	7	8
10	11	12	13	14	15	16	14	15	16	17	18	19	20	12	13	14	15	16	17	18	9	10	11	12	13	14	15
17	18	19	20	21	22	23	21	22	23	24	25	26	27	19	20	21	22	23	24	25	16	17	18	19	20	21	22
24	25	26	27	28	29	30	28	29	30	1	2	3	4	26	27	28	29	30	31	1	23	24	25	26	27	28	29
31																					30	31					
September							October							November							December						
M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S
30	31	1	2	3	4	5	27	28	29	30	1	2	3	1	2	3	4	5	6	7	29	30	1	2	3	4	5
6	7	8	9	10	11	12	4	5	6	7	8	9	10	8	9	10	11	12	13	14	6	7	8	9	10	11	12
13	14	15	16	17	18	19	11	12	13	14	15	16	17	15	16	17	18	19	20	21	13	14	15	16	17	18	19
20	21	22	23	24	25	26	18	19	20	21	22	23	24	22	23	24	25	26	27	28	20	21	22	23	24	25	26
27	28	29	30	1	2	3	25	26	27	28	29	30	31	29	30	1	2	3	4	5	27	28	29	30	31	1	2

Courses are colour matched to the descriptions below.

Fundamentals of Business Analysis	Fundamentals of Enterprise Architecture	Fundamentals of Project Management	Business Information Modelling	Business Process Modelling
<p>An introductory course that teaches the basics of current business process-centered Business Analysis practice, within the context of a typical Business Improvement methodology</p> <p><b>Brisbane:</b> 16-17 Mar, 11-12 May, 20-21 Jul, 14-15 Sep, 16-17 Nov</p> <p><b>Melbourne:</b> 2-3 Feb, 13-14 Apr, 1-2 Jun, 3-4 Aug, 5-6 Oct</p> <p><b>Perth:</b> 23-24 Feb, 25-26 May, 10-11 Aug, 26-27 Oct</p> <p><b>Sydney:</b> 16-17 Feb, 27-28 Apr, 22-23 Jun, 24-25 Aug, 19-20 Oct</p>	<p>For business analysts, managers and others who need to understand how Enterprise Architecture is used to understand their organisation from a business-focused perspective</p> <p><b>Brisbane:</b> 11-12 Mar, 15-16 Jul, 11-12 Nov</p> <p><b>Melbourne:</b> 6-7 May, 9-10 Sep</p> <p><b>Perth:</b> 11-12 Feb, 17-18 Jun</p> <p><b>Sydney:</b> 29-30 Apr, 17-18 Jun, 21-22 Oct</p>	<p>An introductory course that teaches the basics of Project Management. Not just for Project Managers</p> <p><b>Brisbane:</b> 18-19 Feb, 15-16 Jun, 14-15 Oct</p> <p><b>Melbourne:</b> 15-16 Apr, 5-6 Aug</p> <p><b>Perth:</b> 13-14 May, 16-17 Sep</p> <p><b>Sydney:</b> 25-26 Mar, 29-30 Jul, 18-19 Nov</p>	<p>Builds on the skills taught in our Business Analysis course by expanding on how to model and document information from a business-focused viewpoint</p> <p><b>This course is currently being developed and will be available in late 2010.</b></p> <p><b>For enquiries regarding the availability of this course contact Promendo Training.</b></p>	<p>Builds on the skills taught in our Business Analysis course by giving more in-depth learning about how to model and document business processes</p> <p><b>Brisbane:</b> 9-10 Feb, 21-22 Apr, 8-9 Jun, 17-18 Aug, 12-13 Oct</p> <p><b>Melbourne:</b> 9-10 Mar, 4-5 May, 13-14 Jul, 7-8 Sep, 9-10 Nov</p> <p><b>Perth:</b> 25-26 Feb, 27-28 May, 12-13 Aug, 28-29 Oct</p> <p><b>Sydney:</b> 23-24 Mar, 18-19 May, 27-28 Jul, 21-22 Sep, 23-24 Nov</p>

Request a registration form at  
[www.promendo.com/index.php?training](http://www.promendo.com/index.php?training)  
 Contact the Promendo Training Team on 1300 654 676.  
 Email [training@promendo.com](mailto:training@promendo.com) to receive prompt assistance with queries about schedule and availability.